



Congelagos, S.A.'s main commitment is to define and promote the assimilation of a culture of quality and conformity in all processes in an effective and efficient way, to secure a position as a reference in the market, through high standards of Quality and Food Safety.

The company's management is aware of the importance of Food Quality and Safety for the success of Congelagos, S.A. and is committed to the implementation and maintenance of certification in the NP EN ISO 22000: 2018 standards, as well as the requirements of Customers, Suppliers and the other interested parties, providing technical, financial and human resources for this purpose.

Congelagos, S.A.'s Managers and Employees are committed to:

- Focusing on the Client, meeting their requirements and exceeding their expectations, continuously improving products and services as the market evolves and promoting high standards of environmental and social sustainability;
- Ensure that Food Safety is extended to all phases of the production chain, from purchase to the delivery of products to Customers;
- Select, build constructive partnerships and rigorously evaluate its Suppliers;
- Invest in training to develop the skills of all employees whose activities have an impact on Food Safety;
- Create a culture of continuous process improvement, monitor the quality of the records and systematically reviewing the requirements of the Quality Management and Food Safety System to increase its effectiveness;
- Promote communication with Customers, Suppliers and Official Authorities in compliance with all legal and contractual obligations;
- Reject and report all illegal, abusive, or discriminatory practices in all areas of activity.
- The main commitment of Congelagos, S.A. is to define and promote the assimilation of a culture of quality and conformity in all processes in an effective and efficient way, in order to position Congelagos as a reference in the market, through high standards of Quality and Food Safety;
- The company's direction is aware of the importance of Food Quality and Safety, for the success of Congelagos, S.A. and for that, it is committed to the implementation and maintenance of certification in the NP EN ISO 22000: 2018 standards, as well as the requirements of Customers, Suppliers and the other interested parties, providing technical, financial and human resources for this purpose.